

2021 COVID-19 CONTINGENCY & SAFETY PLAN

INTRODUCTION

The safety of our patrons and staff ALWAYS has and ALWAYS will be our #1 priority while providing frightful entertainment at Fright Kingdom 12 Simon St, Nashua New Hampshire.

We care deeply about our family of staff, loyal patrons and the incredibly supportive community surrounding us. We always have recognized that patrons and staff place their trust in us to provide a scary, fun and entertaining experience; however, they trust that we have also taken many measures to ensure their absolute safety. Our commitment has not changed as the unfortunate result of COVID-19. This plan will outline the added steps Fright Kingdom is taking to ensure additional cleanliness and safety measures are in effect for safe operation. While this outline may change experience expectations and traditional operation of Fright Kingdom, our goal is to provide frightfully safe entertainment that patrons and staff expect from one of the top-rated haunted attractions in the country. Fright Kingdom will do all of this while complying with and/or exceeding government guidelines.

We will continue to closely monitor government policy changes, recommendations by the Center for Disease Control (CDC), state mandates and local guidance. This plan has been developed with research and consultation from local, national, and international personnel and other similar attraction operators from theme parks to large public venues, to other haunted attractions and we will make changes/modifications as needed.

Tim Dunne and Angela Dunne
Owners and Operators

STAFFING PROTOCOLS

✓ **PROTOCOL LIST & TRAINING:** In addition to our annual safety trainings for all new and returning staff members, we have developed a separate list of protocols to combat COVID-19. Staff members will provide written acknowledgement their understanding and role in regard to these guidelines.

✓ **STAFF ARRIVAL PROTOCOL:** Upon arrival to Fright Kingdom every day, every staff member will need to satisfy the following requirements prior to entering the facility

- Temperature Reading: Any reading over 100 degrees will result in immediate dismissal from the property
- Verbal Health and Exposure Survey: Series of questions of questions to gauge possible COVID-19 symptoms or exposure (see appendixes item A for questions)
- Mask: All staff must wear a mask at all times prior to and when inside Fright Kingdom
- Hand Sanitizers: Hands will be sanitized prior to entry

If a staff member does not comply with any of the required protocols or any of the check points, they will be asked to leave the property immediately

Any potential exposure or sickness of an employee will be assessed on a day to day basis to see if there is a possibility to return to work in the future

✓ **SHOW PREPERATION:** Once onsite, all staff members will need to adhere to a set protocol for show preparation. Below are the key protocols in place for each staff member

- The backstage area will be cleaned both prior to and concluding show preparation
- Upon arrival, each staff member will need to go to a designated sitting spot that is at least six feet away from any other staff member. This will be their “personal holding area” during show prep time and they will not be allowed to move freely around the backstage area
- Costume/Uniform: Staff member will be called up to costume station when it is their turn to pick up their costume. The costume will be placed on a freshly sanitized shelf for pick up with a plexiglass divider separating the staff member from the costume manager
- Costumes will be washed every night if not used by the same actor
- Make Up: Staff members will be called into the isolated make up area that is at least 10 feet between staff members. Upon arrival to designate make up chair, the staff member will:
 - Meet make-up artist that will be wearing triple PPE- face mask, face shield and new pair of gloves
 - Receive a new costume face mask or utilize their current covering based on role
 - Receive make up via newly sanitized spray air brush device
- Upon completion of costume and make up, staff member will return to their “personal holding area” until it is show time
- Hand sanitizing stations will be available throughout the backstage area
- Signs will be posted reminding staff of required protocols
- Staff members will remain in “personal holding area” until direction has been given to release to their assigned spot. Release will be done in a staggered manner to ensure social distancing

PATRON PROTOCOLS AND SAFETY

✓ **ADVERTISEMNT AND COMMUNITATION:** Fright Kingdom typically communicates with their patrons via our direct website (www.frightkingdom.com) or various social media platforms (Facebook, Twitter and Instagram). To ensure our patrons are prepared for the expected changes, Fright Kingdom will utilize the above-mentioned medias methods to provide the safety protocols and requirements prior to arrival. In addition, there will be increase signage, videos and audio direction provide both inside and outside the attraction. Our goal is to ensure our customers are aware and uphold their part of the safety responsibilities.

✓ **ARRIVAL AND ENRTY INTO BUILDING OF OPERATION:** Upon arrival to Fright Kingdom, patrons will walk from their vehicle to the entrance of the building of which we operate and will stop at the next available spot marker. Spot Markers will be identified on the ground and will be at least six feet apart in all directions. These pre-marked spots will continue from the parking lot, to the ticket booth, into the midway, up to the front of the first attraction and in the rest ques lines between attractions. Groups that are part of the same party can collect on the same spot marker as a “family unit”, with a maximum of 7 per spot marker. A “family unit” will stay together throughout the experience.

Prior to patrons entering into the building, they must satisfy the following requirements prior to entering the facility. All Patrons must:

- Have temperature taken. (any reading over 100 degrees will result in immediate dismissal from the property)
- Verbal affirm to Health and Exposure Survey: Series of questions of questions to gauge possible COVID-19 symptoms or exposure (see appendixes item A)
- Be wearing a mask or face shield that covers their nose and mouth during the entire time inside Fright Kingdom (face masks will be available for purchase if needed)
- Have hands sanitized prior to entry (hand sanitizing stations will be available throughout the entire attraction)

Any patrons not agreeing to the terms of entry will not be allowed to enter the Fright Kingdom building.

✓ **TICKETING:** Online ticketing and cashless transactions will be HIGHLY encouraged in all communication to minimize the exposure time at the ticket booth. The ticket booth will be staffed by cashier wearing mask and have a plexiglass barrier.

Fright Kingdom will be implementing a “Timed Ticketing” reservation system and require patrons to plan their night by selecting a time slot. This will allow the operation staff to ensure the flow of patrons stays in line with the outline protocol of this documented plan.

✓ **HAUNTED EXPERIENCE:** The physical scare attractions will be greatly modified to ensure the following:

- The midway area will be transitioned into a queue line staging area where each “family unit” will follow lines until it is their turn to enter the attractions
- Major majority of actors will not come within 6 feet of a patron
- Some actors will be 100% separated via a set barrier (example- Plexiglass or in actor hallway)
- For front of house actors who maybe be closer than 6 feet, they will have double PPE (mask and face shield)
- All haunt props that may have made contact with a patron will be removed for a full “touch free” experience (examples: Body Bags, Fear Flaps, Darkness Maze)
- Groups will travel through the in their “family unit” and will not come in contact with another “family unit”
- Key staff members are equipped with two-way radios to communicate any safety or protocol concerns with patrons to director of operations and security

ADDITIONAL SAFETY MEASURES

✓ **HAND SANITIZING STATIONS-** Hand sanitizing stations will be available through the entire operation

✓ **INCREASED CLEANLINESS** – Additional staff will be assigned to manage the cleanliness of high-volume areas and commonly used facilities such as porta potties. Attraction managers and supervisors will routinely clean and sanitize commonly used areas, both front of house and back of house operations. Cleaning rotations will include, but not limited to doorknobs, handrails, restrooms and porta potties.

✓ **SIGNAGE** – Signs will be posted throughout the Park and with every hand sanitizer station to serve as a reminder to abide by government guidelines and the safety measures in place to protect all visitors.

✓ **ATTRACTION LINES** – Signs will be posted to promote the use of social/physical distancing while in line to any attraction to encourage a distance of 6 feet between each group.

✓ **DIGITAL BILLBOARDS** – There are various digital billboards and a movie screen that will routinely promote government guidelines and this contingency plan.

✓ **LIMIT TOUCH** – As a continued effort to keep everyone safe and keep up with sanitation, we ask all guests to limit touch in every area of the Park. This includes but is not limited to; ropes in que lines, surfaces on the Midway and objects inside of the attractions.

✓ **PATRON MONITOR-** The used of security cameras and key personal, along with two-way radios will allow line of sight into patrons that are not following the rules. Any patrons not following the required rules after one warning will be escorted out of Fright Kingdom immediately.

✓ **AIR CHANGE-** Fright Kingdom has the ability to operate high power air exchange devices that will remove existing indoor air and replace with fresh outdoor air.

APPENDIX ITEM A

The following questions will be asked of all Staff and Patrons prior to entry into the Fright Kingdom facility.

Answer YES to any of the following questions will not allow entry into the Fright Kingdom facility

- Do you have a **Fever** (temperature over 100.30F) without having taken any fever reducing medications?
- Do you have a **Loss of Smell or Taste**?
- Do you have a **Cough**?
- Do you have **Muscle Aches**?
- Do you have a **Sore Throat**?
- Do you have **Shortness of Breath**?
- Do you have **Chills**?
- Do you have a **Headache**?
- Have you experienced any gastrointestinal symptoms such as **nausea/vomiting, diarrhea, loss of appetite**?
- Have you, or anyone you have been in close contact with been diagnosed with COVID-19, or been placed on quarantine for possible contact with COVID-19?
- Have you been asked to self-isolate or quarantine by a medical professional or a local public health official?